



## Carson City Health and Human Services Director's Report

December 6, 2024

Time Period: 7/1/2024 – 9/30/24

(unless specified data is for a different time period)

County Health Officer Name	Dr. Colleen Lyons
County	Carson City; some services provided in Douglas, Lyon, and Storey Counties through delegation of authority from the State of Nevada, along with grant funding and an interlocal agreement for Environmental Health services in Douglas County

### Report Highlights, Requests, and Updates

- ✓ **Hard to recruit positions** – Environmental Health Division Manager
- ✓ **Carson City Health and Human Services (CCHHS) in the Community** – Throughout the quarter, CCHHS staff from the Environmental Health, Human Services, Public Health Preparedness, and Chronic Disease Prevention and Health Promotion Divisions provided education and resources to the community through eleven (11) outreach events. These events included, but were not limited to, Sheriff's Night Out, Empire Elementary Health Fair, Back to School Bash at Mills Park, Pioneer High Open House, Sassabration, Carson City Employee Health Fair, and the Walk/Run to Remember for Dementia-Alzheimer's Awareness. More than 1,050 adults and 1,600 youth engaged with our staff at these events.

### Division Reports

**\*\*Data, trends, and trainings reported are for Q1-Q3 of 2024.**

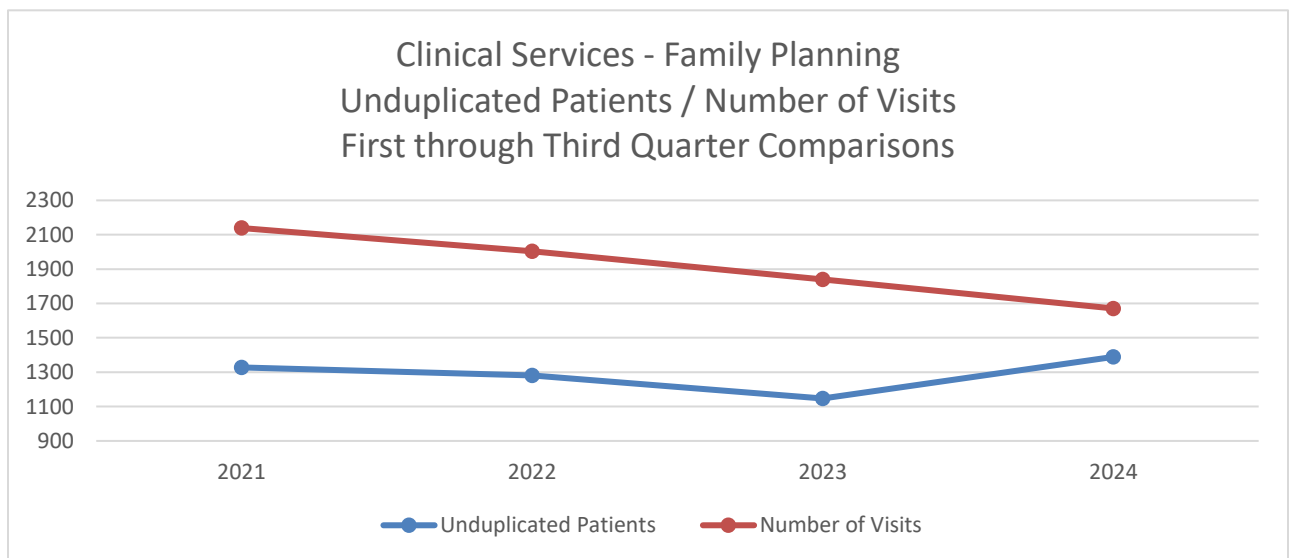
#### **Clinical Services Division**

- Andrea Ballesteros, APRN, joined the Clinic on July 26, 2024, and has continued her family planning training with regional partners.
- The clinic has been short one Public Health Nurse position since November 2023. Toni Orr joined the clinic as the new Public Health Nurse in August 2024.
- In August the Clinical Services Division held back-to-school vaccination clinics the week before school began and the first two days of the Carson City School District school year. More than 435 individuals composing 369 families were served and 1013 vaccines were administered in these seven (7) days. These numbers had the clinic averaging more than 60 patients and 144 vaccines each day. As in past years, the last two days of the week prior to school and the first

two days of the school year, brought in the biggest number of patients with the number served in each of these four days being greater than the average.

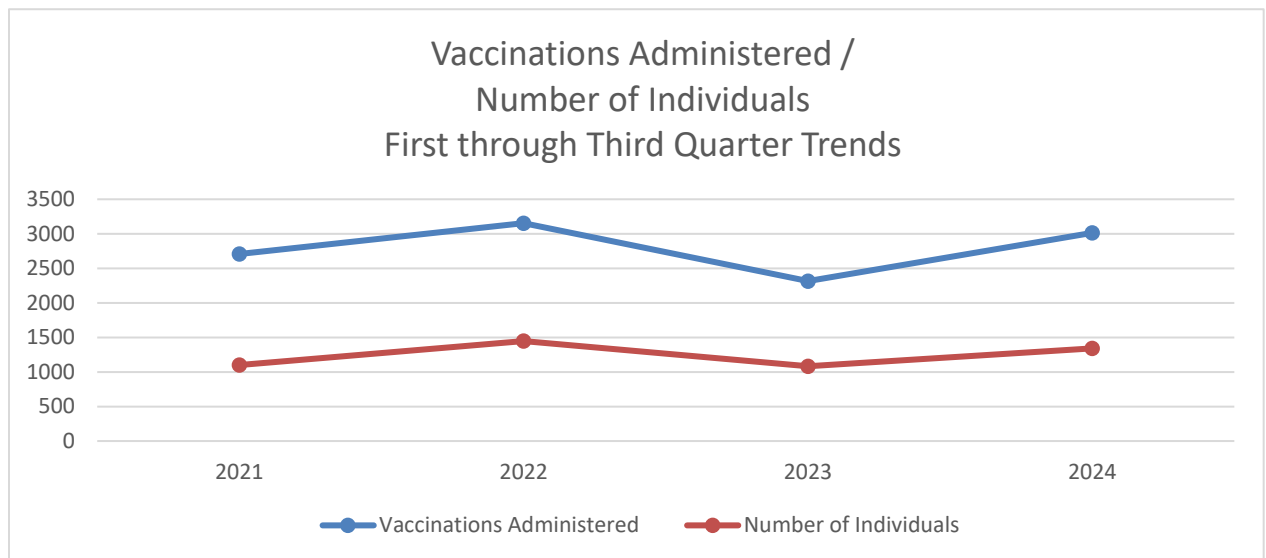
<b>Family Planning (Title X)</b> <b>Unduplicated Patients / Number of Visits</b> <b>First through Third Quarter Trends</b> <b>1/1/xx – 9/30/xx</b>			
2021	2022	2023	2024
1328/2139	1282/2003	1147/1840	1389/1671

\*There has been an increase in the unduplicated patients seeking Family Planning services at CCHHS, but a decrease in the number of visits. The full-time APRN retired in Q2 with a new full-time APRN joining the Clinic and beginning family planning training in Q3. It will take a few months for the new APRN to be fully trained and credentialed through insurance providers. Nurse visits continued with patients, but higher-level visits or follow-up visits were unable to be scheduled without a fully trained or credentialed APRN. Leadership and Clinical Services' staff continue to research the reason for the decrease in patients between 2021-2023. Best practices and data will drive any changes to support patient care.



<b>Vaccinations Administered / Number of Patients</b> <b>Yearly Comparisons</b> <b>First through Third Quarter Trends</b> <b>1/1/xx – 9/30/xx</b>			
2021	2022	2023	2024
2708/1098	3154/1447	2316/1083	3012/1342

\*Leadership and Clinical Services staff are encouraged by the increase in number of patients from the previous year at this same time. Additional research is being done to assess vaccine hesitancy and community awareness of services available at the CCHHS Clinic.



#### Carson City Employment Drug Screening

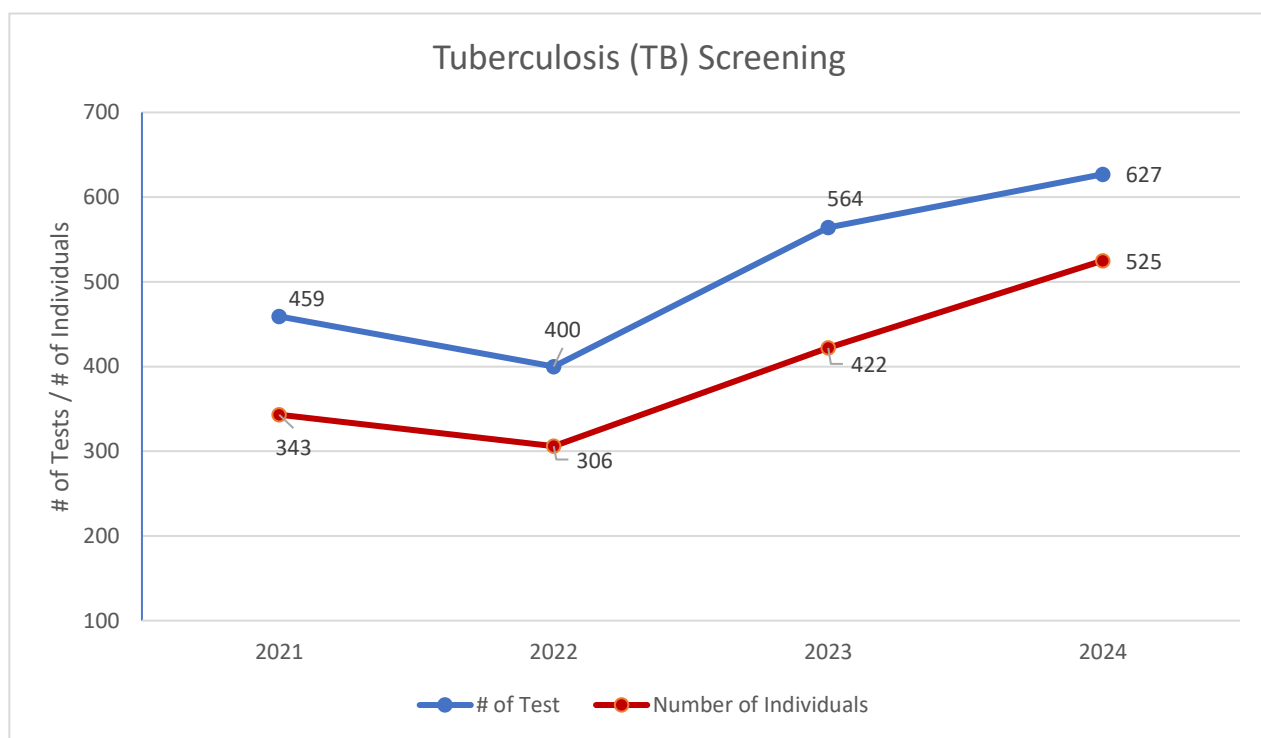
CCHHS administers the City's drug screening for new employees.

<b>Carson City Pre-Employment Drug Screening</b> <b>Yearly Comparisons</b> <b>First through Third Quarter Trends</b> <b>1/1/xx - - 9/30/xx</b>			
2021	2022	2023	2024
173	160	198	183

### Tuberculosis ("TB") Screening

An intradermal TB test is a two-visit process. One visit to place the test and the second visit to assess the result. Some individuals are required to have two tests within 7 to 21 days of each other, which requires 4 visits to complete both rounds of screening; these individuals have not had a TB test within the last 12 months. Some TB testing is completed via QuantiFERON blood testing which only requires one visit. TB testing includes services provided both at the clinic and at the inpatient drug and alcohol treatment center (Vitality) which was made possible by a grant. This grant ended 9/30/2024 so CCHHS is no longer providing TB testing services to Vitality.

Tuberculosis (TB) Screening / Number of Individuals First through Third Quarter Trends 1/1/xx – 9/30/xx			
2021	2022	2023	2024
459/343	400/306	564/422	627/525



### Staff Trainings

It is essential for Clinical Services staff to stay up to date on current clinical practices and public health concerns relative to the services offered at CCHHS. This allows staff to have quality discussions with patients about their needs, whether there is room for improvement in our processes, and how we can best serve the community. From January 1, 2024-September 30, 2024, Clinical Services staff completed trainings on the following topics:

- Healthcare Transitions for Youth to Adulthood
- Cultural competency, including caring for adolescent, LGBTQ+, and elderly patients. As of January

2024, nurses now are required by the State Board of Nursing to complete 4 hours of cultural competency each license renewal cycle.

- Vaccine preventable diseases – ACIP updates
- Sexually transmitted infection – congenital syphilis
- Intrauterine Device (IUD) placement
- Managing pain during gynecological visits

### Challenges

- The Clinical Services Division Manager has resigned and the search for a new manager has begun.
- Grants are requiring more data to be collected and reported than ever before.

### Budget

- General Funds – 8%
- Grants – 58%
- Revenue – 34%

~~~~~



## Chronic Disease Prevention and Health Promotion (CDPHP) Division

- Adolescent Health Education Program

Program funded through:

- The Title V Sexual Risk Avoidance Education (SRAE) Program
- Administration for Children and Families

### Making Proud Choices, Comprehensive Sexual Education is funded by Administration for Children and Families

Delivers both abstinence and contraceptive use by providing evidence-based, medically accurate safe sex education to youth ages 13-19 years old. The goal is to prevent teen pregnancy and exposure to sexually transmitted infections (STIs), including HIV/AIDS. In addition to evidence-based curricula, this program addresses the adult preparatory topics such as healthy relationships, positive adolescent development, and healthy life skills.

This program has limited funding and therefore is unable to expand. Although requests for additional classes have been submitted; we do not have plans to increase numbers. The grant period is October 1<sup>st</sup> to September 30<sup>th</sup>. Funds for personnel lasted until the end of June 2024. For classes already scheduled in Q3, alternative funding sources were used to continue the curriculum.

- Statistics –
  - ❖ 362 total participants enrolled from January 1, 2024, to September 30, 2024.
  - ❖ Total participants enrolled in Q3 were 32.
  - ❖ A minimum of 75% of the curriculum must be completed for the program to be considered “complete”. A total of 361 participants have reached the 75% curriculum completion requirement for the program between January 1, 2024, to September 30, 2024.
  - ❖ Total participants completing 75% of the curriculum in Q3 were 46.
- CCHHS Adolescent Health staff conducted classes at the following locations for Q3:
  - ❖ Aurora Pines
  - ❖ Carson City Juvenile Services - Probation
  - ❖ China Springs
  - ❖ Western Nevada Regional Youth Center (WNRVC)

### Promoting Health Among Teens, Abstinence Only is funded by SRAE

Provides evidence-based, medically accurate abstinence education to youth ages 10-19 years of age. The overall goal is to prevent teen pregnancy and exposure to sexually transmitted infections

(STIs), including HIV/AIDS. Additionally, it teaches young people sexual risk avoidance, personal responsibility, self-regulation, goal setting, and healthy decision making. This program promotes the prevention of youth risky behaviors without normalizing teen sexual activity and emphasizes focusing on a positive future.

- Statistics –
  - ❖ 221 total participants enrolled from January 1, 2024, to September 30, 2024.
  - ❖ Total participants enrolled in Q3 were 18.
  - ❖ A minimum of 75% of the curriculum must be completed for the program to be considered “complete”. A total 193 total participants have reached the 75% curriculum completion requirement for the program between January 1, 2024, to September 30, 2024.
  - ❖ Total participants completing 75% of the curriculum in Q3 were 0.
- CCHHS Adolescent Health staff started the curriculum by conducted classes at the following locations for Q3:
  - ❖ Virginia City Middle School

- Tobacco Control and Prevention Program

Program funded through:

- Centers for Disease Control and Prevention’s (“CDC”) Tobacco Control and Prevention
- Nevada Clinical Services formerly the Funds for Healthy Nevada
- Youth Vaping Prevention – SB118

Purpose of the program is to reduce tobacco use and prevent initiation among youth and adults, promote quitting resources for all tobacco/nicotine users and reduce the exposure to secondhand smoke and e-cigarettes/vape emissions. The program raises awareness through education and providing resources to the community.

- Tobacco Control and Prevention Program staff continue to be members of the Nevada Tobacco Control and Smoke-Free Coalition (“NTCSC”). Staff hold leadership positions within NTCSC as the Secretary and Communication Chair.
  - Through NTCSC, CCHHS staff continue to support the development of educational materials for statewide partner utilization by participating on a communication committee and policy committee. These two groups help develop the priority areas for NTCSC strategic plan. The current priority areas include sustainable prevention funding and education on the dangers of flavored tobacco products, and youth access via tobacco retailers.
  - Staff continue to promote cessation resources such as the Nevada Tobacco Quitline for adults and MyLifeMyQuit for youth through presentations, community outreach events, social media, and to healthcare providers.
- One of the Division’s Public Health Program Specialists is trained in the following curriculums to be able to offer education to the community:
  - CATCH MY BREATH: An evidence-based youth vaping prevention program that has been proven to substantially reduce students’ likelihood of vaping. The program is for youth ages 10-18 years, or grades 5-12 and can be taught in one or multiple

grade levels.

- Not on Tobacco (N-O-T): An evidence-based voluntary youth centered cessation program to help teens quit smoking or vaping by addressing total health to develop and maintain positive behaviors. Participants talk about the importance of physical activity, nutrition, enhancing their sense of self-control, and improving life skills such as stress management, decision making, coping and interpersonal skills. Additionally, they will learn to identify their reasons for smoking or vaping, healthy alternatives to tobacco use and finding people who will support them in their efforts to quit.
- Intervention for Nicotine Dependence: Education, Prevention, Tobacco and Health (INDEPTH): An interactive evidence-based program for students that have gotten in trouble at school for smoking or vaping and teaches these students about nicotine dependence, establishing healthy alternatives and how to kick the unhealthy addiction that got them in trouble in the first place. Not a cessation program but is a convenient alternative to suspension or citation that helps schools and communities address the teen nicotine or vaping problem in a more supportive way. This program's focus is mostly on vaping but can be used for individuals who smoke or use other tobacco products as well.

- Prevention Health and Health Services

Program funded through: Preventive Health and Health Services (PHHS) Block Grant

Grant amount - \$9,900

- The program purpose is to educate individuals on the importance of maintaining a healthy weight. The focus is on patients of the CCHHS clinic whose body mass index (BMI) is higher than 25 and are interested in receiving more information on how to live a healthier lifestyle. The Division's Public Health Program Specialist monitors clinic patients whose BMI values are higher than 25. Staff collaborates with the 5210 program for educational materials and resources.
- Staff member is spending 10% of their time towards this program.

## Budget

- General Funds – None
- Grants – 100%

~~~~~



## Environmental Health (“EH”) Division



<b>Permitted Establishments – Inspections Conducted</b> <b>Yearly Comparisons</b> <b>First through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
<b>Permitted Establishments</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Food Establishments - Carson City	303	315	413	310*
Food Establishments – Douglas County	233	210	230	332
Temporary Events – Carson City	37	52	92	121
Temporary Events - Douglas County	27	40	62	97
Childcare Facilities – Carson City	23	26	14**	9**
Public Pools, Spas, Aquatics - Carson City	23	53	15	50 <sup>+</sup>
Public Pools, Spas, Aquatics - Douglas County	7	7	29	23
Septic Systems – Carson City	20	28	31	7*
Hotels/Motels – Carson City	17	17	10 <sup>^</sup>	4 <sup>^</sup>
Hotels/Motels – Douglas County	N/A	N/A	30	3*
Schools – Carson City	11	11	6***	15

*Note:* Childcare facilities are not inspected in Douglas County. Hotel/motel inspections were initiated in Douglas County in 2023.

\*Inspections were lower in Q1 -Q3 of 2024 compared to 2023 due to the EH Division hiring all new staff throughout this time period. Staff hiring impacted Carson City and Douglas County differently based on staff assignments and resignations. With the resignations and onboarding of new staff, the numbers have been inconsistent. Processes are being implemented to ensure greater consistency in the future.

\*\*Childcare facilities inspections in Carson City are lower in 2024 and 2023 compared to 2021 and 2022 due to staff turnovers and some childcare facilities having closed due to internal business-related issues.

\*\*\*School inspections in Carson City are lower in 2023 compared to 2021 and 2022 due to staff turnover.

<sup>^</sup>Hotel/motel inspections in Carson City are lower in 2023 and 2024 compared to 2021 and 2022 due to staff turnover and difficulty to inspect long-term stay hotel/motels used as apartments because inspections must be completed on clean hotel/motel rooms.

<sup>+</sup>Number of public pool, spa, and aquatic inspections increase due to new staff being hired and trained for this type of inspection.

<b>Permitted Establishments – Violations, Carson City Only</b> <b>Yearly Comparison</b> <b>First through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
<b>Permitted Establishments</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
<b>Food</b>				
Critical	87	67	95	46
Non-critical	158	203	307	770*
<b>Pools</b>				
Critical	2	8	1	32
Non-critical	23	53	3	82

\*The number of non-critical violations is higher in 2024 than in previous years due to the Environmental Health Division being fully staffed for the time period of this report.

<b>Permitted Establishments – Violations, Douglas Only</b> <b>Yearly Comparison</b> <b>First through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
<b>Permitted Establishments</b>	<b>2021</b>	<b>2022**</b>	<b>2023**</b>	<b>2024</b>
<b>Food</b>				
Critical	118	53	36	26
Non-critical	441	254	287	497*
<b>Pools</b>				
Critical	26	11	5	2
Non-critical	60	16	12	36*

\*The number of non-critical violations is higher in 2024 than in previous years due to the Environmental Health Division being fully staffed for the time period of this report.

\*\*During 2022 and 2023 there were several staff vacancies that contributed to decreased routine inspections.

<b>Plans Reviewed (Carson City and Douglas County)</b> <b>Yearly Comparison</b> <b>First through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Number of Plan Reviews	56	22	291*	131

\*Plan reviews were higher in Q1-Q3 of 2023 compared to other years due to projects moving forward following reopening after pandemic and a backlog of plans were reviewed.

<b>Mosquito Abatement*</b> <b>Yearly Comparison</b> <b>First through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Number of Hours by EH Staff	29	22	43	88

\*Hours represents EH staff responding to complaints, taking inventory and ordering supplies in preparation for Spring abatement activities.

### Other News

- One (1) new EH Trainee and one (1) new part time vector control technician were hired in Q3 of 2024. Three (3) other staff are also EH Trainees. Staff continue to be trained in all Environmental Health areas including plan reviews, inspections, and follow-up inspections.
- Staff continues to study to pass the EH Registration Exam. Each staff member is registered as an Environmental Health Trainee with the Nevada Board of Environmental Health Specialists and must complete two years of education and training before sitting to take the Environmental Health Registration Examination.
- For Lead inspection certification, there are two tests for an inspector to pass; one through UNLV and the other through Environmental Protection Agency (EPA). Previously it has been reported that four (4) staff have passed the UNLV lead certification. During this reporting period, three (3) staff have passed the EPA Lead Assessor Certification. Also during this reporting period, staff conducted a full lead assessment at a home in association with a child presenting with an elevated blood lead level. Elevated levels of lead were detected in soil at the home.
- EH staff attended the following outreach events:
  - Sheriff's Night Out
  - Back to School at Mills Park
  - Minden Elementary Health Fair
  - Carnival Night at Mark Twain Elementary School

### Staff Trainings

- Staff are taking courses offered by the FDA in food safety.

### Challenges

- During Q3 the Environmental Health Division Manager resigned from City services. The Epidemiology Manager and the Health Director are assisting in the role of overseeing Environmental Health, while the new position is recruited. During this time of transition, Environmental Health Division staff continue to be trained in their generalist positions, the staff have provided high-quality customer service as a commitment to our constituents, partners, and stakeholders.
- Staff are working to intercept illegal food vendors in Carson City and to stop the selling of food from illegal and potentially dangerous carts.
- The number of special events continues to increase each year requiring additional staff overtime to ensure required inspections are done for these events. With more than a 30% increase in Carson City and more than 50% increase in Douglas County, special events requiring EH inspections during this period in 2024 as compared to 2023, staff overtime is increasing as well.

### Budget

- General Funds – 100%

.....

## Epidemiology Division

Nevada Revised Statute chapters 439 and 441a outline the duties, powers, and responsibilities of the local Health Authority regarding isolation and quarantine, sexually transmitted infections, and the mandated reportable conditions in Nevada. CCHHS has state delegation and receives grant funding from the state for these activities.

<b>Sexual Health Statistics (Carson City)</b> <b>Yearly Comparisons</b> <b>First Through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Chlamydia	151	174	129	142
Gonorrhea	39	29	25	24
Primary and Secondary Syphilis	8	11	3	1

<b>Sexual Health Statistics (Douglas County)</b> <b>Yearly Comparisons</b> <b>First Through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Chlamydia	67	56	53	64
Gonorrhea	21	10	13	13
Primary and Secondary Syphilis	2	2	2	1

<b>Sexual Health Statistics (Lyon County)</b> <b>Yearly Comparisons</b> <b>First Through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Chlamydia	137	115	123	140
Gonorrhea	29	26	15	25
Primary and Secondary Syphilis	10	5	2	5

<b>Vector Borne Disease-Carson City, Douglas, and Lyon Counties</b> <b>Yearly Comparisons</b> <b>First Through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
West Nile Virus	1	0	0	0

For Q1 through Q3, there have been 30 outbreaks reported to CCHHS:

Q3 - (15)

- Nine (9) outbreaks of COVID-19: correctional facilities, daycares, schools, work settings (manufacturing and health care) and long-term care
- One (1) outbreak of Group A strep: daycare
- One (1) outbreak of Hand, Foot and Mouth: daycare
- One (1) Pertussis cluster: household
- One (1) Varicella cluster: household and social
- Two (2) gastrointestinal (GI)-like illness Not Otherwise Specified (NOS): long-term care and assisted living and school

Q2 - (2)

- Two (2) COVID-19 outbreaks: correctional facility and medical facility

Q1 - (13)

- Thirteen (13) Respiratory like illness: long-term care, health care facilities, and schools

CCHHS Epidemiology staff worked with each facility and state public health staff on mitigation efforts, such as exclusion/isolation of residents and staff members. CCHHS also provided guidance on appropriate environmental measures, such as cleaning frequency and sanitizing versus disinfecting of high touch areas.

<b>Other Disease Investigations – Carson City, Douglas, and Lyon Counties</b> <b>Yearly Comparisons</b> <b>First Through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Campylobacteriosis**	13	11	20	20
Facility Outbreaks (Childcare, Long-Term Care, etc.)	0	0	25	30***
Rabies, Animal (Bat)	1	1	2	1
Salmonellosis**	12	6	15	13

\*\* Common causes of foodborne illness

\*\*\* Information provided above

<b>Influenza and RSV Hospitalizations – Carson City, Douglas, and Lyon Counties</b> <b>Yearly Comparisons</b> <b>First Through Third Quarter Trends</b> <b>(1/1/xx – 9/30/xx)</b>				
	<b>2021*</b>	<b>2022*</b>	<b>2023</b>	<b>2024</b>
Influenza	1	17	6	57
RSV	Data not available	Data not available	28	52
Adults	Data not available	Data not available	13	26
Pediatric	Data not available	Data not available	15	36

\*Due to the reporting system change, the RSV data is not available for 2021 or 2022.

Reporting seasons for respiratory illnesses do not align with the Director’s Report reporting periods. This report’s time frame is January 1, 2024-September 30, 2024. Each respiratory illness data year presented in the table crosses two reporting “seasons”. The 2022-2023 respiratory illness season dates are September 25, 2022, to September 30, 2023. The 2023-2024 respiratory illness season dates are October 1, 2023, to September 28, 2024. The 2024-2025 respiratory illness season dates are September 29, 2024, to September 27, 2025.

### Staff Training

During Q3, Epidemiology Division staff attended several trainings totaling more than 113 hours. During Q3, Epidemiology Division staff attended two (2) tabletop exercises led by CCHHS Public Health Preparedness Division.

- One (1) was related to a foodborne illness outbreak.
- One (1) was related to a Hospital Acquired Infection (HAI) outbreak.

### Challenges

- The Epidemiology Division Manager continues to assist Environmental Health Division during the EH Division Manager vacancy.
- The Epidemiology Division Manager is assisting in the training of the new part-time vector control technician.
- Nevada Revised Statute chapters 439 and 441a outline the duties, powers, and responsibilities of the local Health Authority regarding isolation and quarantine, sexually transmitted infections, and the mandated reportable conditions in Nevada. Grant funding opportunities are rapidly decreasing to support this responsibility of the local Health Authority.

### Budget

General Funds – None

Grants – 100%

~~~~~



## Human Services

### Activities

- Human Services Case Manager and Division Manager attended Crisis Intervention Teams (CIT) International Conference August 23, 2024, to August 28, 2024. Staff learned about various models of CIT and how CIT operates in different communities.
- Human Services Case Manager and Human Services Office Specialist attended Clarity Connect Conference September 16, 2024, to September 19, 2024. Clarity Connect is an annual conference regarding the Housing Management Information System/Community Management Information System (HMIS/CMIS).
- Human Services Division Manager was invited to be on a panel at the 2024 Council of State Community Development Agencies Conference. The panel presented on the Community Development Block Grant (CDBG) Impacts on Housing, Homelessness, and Other Community Development Needs. The Division Manager spoke about Carson City's rehousing plan and the relationship between Rural Nevada Continuum of Care and CDBG.
- Carson City Job Fair was held on September 25, 2024, at the Carson City Community Center. Thirty-three employers and 38 job seekers attended the event.
- The Housing Subcommittee of the Behavioral Health Taskforce reconvened which is now called the Carson City Housing Residents Committee. Objective of this committee is to review processes, collaboration, and systems without duplicating services; to identify gaps and what the community can improve upon; discuss barriers for individuals that are seeking services; and collect data to tell the community story.

### Individuals Assisted

#### July 1 to September 30, 2024:

- **No new households** were assisted in Q3 through the Shelter Plus Care program. Since January 1 2024, Shelter Plus Care has assisted **6 households** that were previously chronically homeless. All of these households were assisted during the first quarter of 2024.
- A total of **13 households** were assisted in Q3 with preventing eviction. **Four (4) new households** through the Emergency Solutions Grant – Homeless Prevention and **nine (9) new households** through the Account for Affordable Housing Tax Fund. Since January 1, 2024, **42 households** avoided an eviction because of assistance received by CCHHS.
- **During Q3, two (2) households** were assisted with security deposits and one **(1) new household** for one-time rental assistance from Welfare Set-Aside (WSA) funds. The first two (2) quarters of 2024 the WSA grant was fully expended and the new WSA grant year began on July 1, 2024.
- **One (1) new individual** was housed through the CCSHARES Program which is the housing partnership between CCHHS and the Carson City Specialty Courts and previously funded by CCHHS. A total of **9 individuals** resided in the CCSHARES house during the third quarter. **Two (2) have exited.** The Specialty Courts have received a one-time 9-month grant to support CCSHARES from August 15, 2024, to May 15, 2025.



### Carson City Housing Plan

The Carson City Housing Plan was developed and implemented in 2023 to provide services to residents that are no longer housed. The three phases on the plan are: Survive, Stabilize, and Thrive.

- There have been two staff turnovers during Q3 with **Carson Karma Corps (CKC) Street Outreach**. CKC conducted **2 clean-up projects** which produced **5.5 yards** of trash. CKC brought **7 new individuals** to CCHHS for an intake assessment. (Survive)
- **Four (4) new individuals** without housing were placed in emergency sheltering during Q3. A total of **15 individuals** were sheltered this quarter with some of these individuals being those reported for Q1 and Q2. CCHHS manages 10 motel rooms for emergency housing. (Survive)
- The Group Living Program utilizes the shared living model, which is non-family members living within 1 unit in transitional housing. **No new individuals** were added to the program during Q3. A total of **5 individuals** were in group living during this quarter. (Stabilize)
- **One (1) new individual** without housing was rehoused from homelessness into permanent housing in Q3. (Thrive)

### Women, Infants, and Children (WIC)

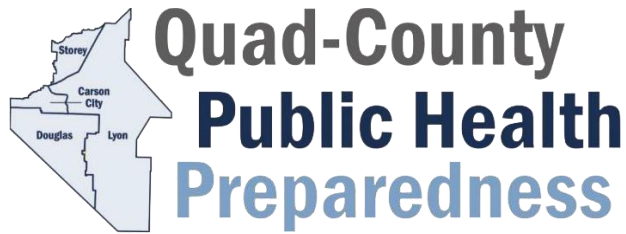
- Since January 2024, WIC has served a total of 206 women, 226 infants, and 350 children. Of these clients, **44** women, **39** infants, and **33** children are **new** in Q3.
- The WIC clinic at Douglas County Community and Senior Center launched on September 30, 2024. Currently, the clinic is staffed on Mondays and Thursdays from 8:00 am to 5:00 pm, closed for lunch 12:00 pm to 1:00 pm. WIC staff are attending local events and conducting outreach to connect families to WIC services.

### Carson City Behavioral Health Task Force Update

- Next steps are to develop the Carson City Behavioral Health Task Force Strategic Plan based on the Quad-County Regional Community Health Improvement Plan (CHIP).

### Budget

- General Funds – 39%
  - Indigent Funds – 42%
  - Grants – 19%
- ~~~~~



## Public Health Preparedness (PHP)

### Emergency & Disaster Preparation

- PHP Staff, along with other staff from CCHHS, participated in two Carson City Emergency Operations Center drills. The first drill was in August and provided an introduction to how the Emergency Operations Center would operate. The second drill was a tabletop exercise pertaining to the Nevada Day Parade. Participating in these drills allowed staff from across the City to discuss how their agency would assist in the response to emergency events.
- Nevada Division of Emergency Management hosted the Integrated Preparedness Planning Workshop in September and PHP staff were in attendance. Various emergency management partners and stakeholders from around the region came together for a week of analyzing various threats, identifying response gaps, discussing ways to address the gaps, and sharing what they would be working on in the upcoming year. There were also multiple presentations on emergency response and preparedness topics.

### Health Care Emergency & Disaster Preparation

- In July, the Public Health Preparedness Planners facilitated an infectious disease tabletop exercise for the Quad-County Healthcare Coalition (QCHCC). Infection prevention coordinators from skilled nursing facilities and hospitals from the Quad-County Region participated. Partners discussed how their respective facility would respond to a Multi-Drug-Resistant Organism (MRDO) outbreak in their facility and discussed what strategies would be necessary for an effective response at both the facility and community levels.
- Throughout the quarter, Public Health Preparedness staff coordinated speakers for the QCHCC meetings. The Carson City Fire Department provided a wildfire prevention presentation which discussed the threats and solutions to wildfire risks in the region. Shriners Children's Hospital presented on the hospital's capabilities, the types of conditions they can treat, and virtual clinical training opportunities available to partners. A Federal Emergency Management Agency (FEMA) Tribal Liaison presented on cultural sensitivity and approaches to working alongside our tribal nations before, during, and after an emergency.
- In September, PHP staff coordinated with the Carson City Sheriff's Office to conduct an active shooter training with live simulation for Long-Term Care and Assisted Living facilities. The training provided the partners a better understanding of how to respond to an active assailant incident and how to better prepare their agencies.
- QCHCC supported Washoe County during the Davis Fire by providing durable medical equipment to two residents that had to evacuate and could not access their equipment.

### Community Flu Vaccination Events

- PHP Staff provided Administrative Assistant and Vaccinator trainings for staff participating in the community outreach flu clinics. Eighteen CCHHS staff attended one or both of the trainings in preparation for supporting vaccination outreach efforts in Q4 of 2024.

### Staff Training

- The Public Health Preparedness Manager completed the capstone course for the Emergency Management Institute's Planning Program Practitioner certificate.
- During the third quarter of 2024, PHP staff completed 112 hours of training. Training topics included:
  - Essential Management Skills in the Public Sector;
  - American Red Cross Shelter training; and
  - Cardiopulmonary Resuscitation (CPR).

### Challenges

The biggest challenge faced in Q3 of 2024 was a delay in receiving the funding from the Hospital Preparedness Program Grant. The Notice of Funding Opportunity was released in late May, which resulted in a quick turnaround time for PHP to submit the required documents to the state. The State had to submit the grant application after July 1, which is the date of the new budget period. The state provided updates to CCHHS and the PHP Manager regarding the status of the grant and worked diligently to ensure it was executed as soon as it could be. The delay in receiving the funds lead to a delay in being able to start working on projects. The grant was executed in September.

### Budget

- General Funds – None
- Grants – 100%

~~~~~

## CCHHS Administrative/Fiscal

### Staff Report

Employees – 61 positions as of September 30, 2024

- 46 FT City Employees – 75%
- 9 PT City Employees – 15%
- 3 Marathon Employees – 5%
- 3 Vacant Full Time Positions – 5%
- 0 Vacant Part Time Positions – 0%
- 2 – Contracted: (1) Health Officer, and (2) Pharmacist (not included in the percentages)

### Challenges

- Having staff in multiple locations has created some challenges with larger projects, collaborative processes, and employee relations.
- Vacancies in leadership positions which results in the Director, Deputy Director, and another Division Manager taking on additional responsibilities.
- Multiple new hires and conducting a lot of training.

### Community Health Improvement Plan

The Community Health Improvement Plan (CHIP) was completed in June 2024. Next steps in the process are to reconvene the diverse partners who assisted with the development of the CHIP to determine which entity will take lead on identified strategies. Partner meetings were held November 19, 2024. The strategies in which CCHHS will take a lead will be incorporated into the CCHHS Strategic Plan. Some of the strategies identified in the CHIP will be implemented with the SB118 funds distributed to Carson City. All funds need to be expended by June 30, 2026.

### CCHHS Strategic Plan

The Strategic Plan will be completed by December 31, 2024, by the contractor, Arc Dome Strategies.